

# Information on the Salzgitter social ticket

## What is the social ticket?

The social ticket is a discounted monthly pass that entitles the bearer to use public transport in Salzgitter (tariff zone 60). The social ticket costs 25,00 € for adults (over 14 years) and 15,00 € for children (6 to the age of 14). The social ticket can be bought at this sales office with an entitlement card and a photo ID or VRB customer card:

KVG-Mobilitätszentrale (near the railway station in Salzgitter-Lebenstedt)  
Konrad-Adenauer-Straße 8  
38226 Salzgitter

## Who can get an entitlement card?

Persons whose primary residence is in Salzgitter, and their dependents, who are receiving a regular allowance such as:

- income support in accordance with SGB II or SGB XII,
- benefits in accordance with the Asylum Seekers Benefits Act, or
- transfer payments in accordance with SGB VIII.

## Where can you get an entitlement card?

The entitlement card is issued by your benefits department of the Fachdienst Soziales und Senioren. Beneficiaries who receive income support in accordance with SGB II from the Jobcenter Salzgitter can get the entitlement card on the 4th floor of the town hall in Salzgitter Lebenstedt.

Applicants need photo ID as well as the Salzgitter Pass or a statement of benefit payments.

## Hints:

- The social ticket is only valid for travel in Salzgitter (tariff zone 60) with KVG Braunschweig, Regionalbus Braunschweig (RBB) and DB Regio AG. Extension tickets can be bought for travel to other tariff zones. Additional information can be found at: <https://www.kvg-braunschweig.de/Service/OEPNV-von-A-Z/E/Ersatzfahrchein/>
- Children who are eligible for students' tickets for journeys to and from school (Sammel-Schülerzeitkarte) cannot use the social ticket.
- Persons under the age of 16 who do not have photo ID can obtain the VRB (Verkehrsverbund Braunschweig) customer card on presentation of pupil or student ID issued by their school.
- When purchasing a social ticket for the first time, you will be asked to complete a short, anonymous questionnaire. Your personal data is secure.
- Further information on the social ticket is available at: <https://www.salzgitter.de/sozialticket> or by tel. 05341 / 839-4030.

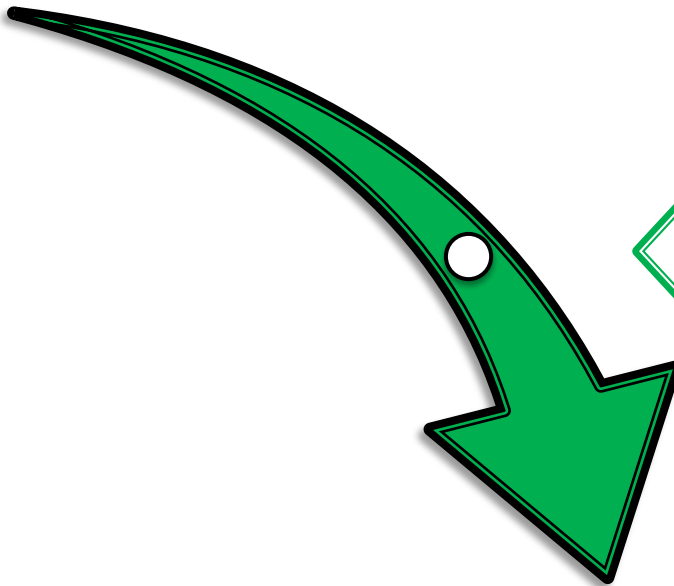
### Öffnungszeiten:

Montag, Dienstag und Freitag 9.00-12.00 Uhr,  
Donnerstag 14.00-18.00 Uhr oder nach Vereinbarung

Vermittlung: +49 (0) 5341 839 0  
Telefax: +49 (0) 5341 839 4900  
Internet: [www.salzgitter.de](http://www.salzgitter.de)  
E-Mail: [info@stadt.salzgitter.de](mailto:info@stadt.salzgitter.de)

# How to get the social ticket

Are you entitled? (see page 1 - "Who can get ...")



Visit your benefits department with the following documents:

- photo ID and Salzgitter-Pass **or**
- photo ID and current statement of benefit payments



- Get your entitlement card

**The social ticket can be bought at the KVG Mobilitätszentrale.** Bring your entitlement card together with your photo ID or VRB customer card.

## Travelling with the social ticket

When you are travelling by bus or train, **always** have the following documents with you:



If these documents are not all presented when your ticket is inspected, an increased fee will be charged in accordance with §9 of the VRB terms and conditions.

Survey	entitlement card:	social ticket:
valid	<ul style="list-style-type: none"> <li>• only with photo ID <u>or</u> VRB customer card</li> <li>• one year (the entitlement card is only valid while benefits are being paid)</li> </ul>	<ul style="list-style-type: none"> <li>• only with entitlement card</li> <li>• one month (from the first to the last day of the month)</li> <li>• for adults: from 8:30 am</li> <li>• for children up to the age of 14: no time limit</li> </ul>
further conditions	<ul style="list-style-type: none"> <li>• not transferable</li> <li>• do not allow for additional travellers</li> <li>• limited to tariff zone 60 (Salzgitter) Extension tickets can be bought for journeys to other tariff zones.</li> </ul>	